Privacy Policy
City.Taxi International BV (Miami Branch)

1. Introduction:

This privacy policy outlines how City.Taxi International BV, Miami Branch, (hereafter "City.Taxi", "we", "our", or "us") processes personal data of our users. We are committed to respecting and protecting your privacy.

2. Data Collection:

We collect data:

- When you register on our website or app.

- When you book a ride with us.

- Through customer service interactions.

- From third-party partners, such as travel agencies.

3. Types of Data Collected:

Personal Identification Information (Name, email address, phone number, etc.).

Booking details (pickup & drop-off locations, timestamps, etc.).

Payment details (credit/debit card numbers, transaction details, though we employ encrypted gateways for transactions).

4. Purpose of Data Collection:

- To facilitate your booking and ensure efficient service.

- For customer support and communication.

- For promotional messages, with your consent.

- To comply with legal obligations.

5. Data Sharing and Transfers:

We may share data with trusted third parties such as payment gateways, but only for purposes directly related to our services.

As part of an international BV, data might be processed or stored in the Netherlands, but will remain protected under this privacy policy and local regulations.

6. Data Security:

We employ state-of-the-art security measures to protect your personal data from unauthorized access, modification, or deletion.

7. Cookies:

Our website and app use cookies to enhance user experience. By using our services, you consent to our use of cookies.

8. User Rights:

You have the right to access, modify, or delete your personal data with us. You can also opt out of promotional communications at any time.

9. Policy Changes:

This policy may be updated periodically. Any major changes will be communicated to users.

10. Contact:

For any concerns or queries regarding your data, please contact our Data Protection Officer at contact@city.taxi